

**TRUECAR, INC. – NOTICE OF DISPUTE**

TrueCar, Inc. and its respective subsidiaries, insurers, parent, affiliates, agents, and dealers (“TrueCar”) are committed to resolving customers’ claims in a fair and efficient manner. You are encouraged to contact Customer Service about a problem. If your problem is not resolved, and you intend to seek arbitration, you must notify TrueCar of your claim by sending this Notice of Dispute form. Please complete this entire form; print legibly; keep a copy for your records; and send the Notice by certified mail to **TrueCar Arbitration, Attn: Legal Department, 120 Broadway, Suite 200, Santa Monica, California 90401.**

If TrueCar and You do not mutually resolve the claim described in your Notice of Dispute within 60 days after TrueCar receives the Notice, or immediately upon TrueCar’s denial of your claim, you or TrueCar may commence a small claims lawsuit or demand arbitration. Arbitration proceedings are commenced by submitting a Demand for Arbitration form to the American Arbitration Association (“AAA”) AND by **certified mail to TrueCar Arbitration, Attn: Legal Department, 120 Broadway, Suite 200, Santa Monica, California 90401.**

Forms and AAA Rules are available at [www.truecar.com/arbitration](http://www.truecar.com/arbitration).

_____ Name of Person Making Claim	_____ Mailing Address
_____ Mobile Phone Number	_____ Additional Phone Number
_____ Fax Number	_____ Email Address

***Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side or additional paper.***

***Please briefly describe the relief you would like from TrueCar.***

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date